

December 2008

Question of the Day Answer Key

1. Domain name; URL; Uniform Resource Locator
2. Ratings for television shows
3. Instant messaging
4. Someone signs up for service with fraudulently-obtained customer information; someone uses false identification and sets up a cell phone account in another person's name
5. Check the expiration date; look for a toll-free customer service number; make sure you understand how to use the card
8. The person who owns the phone
9. Sign credit cards as soon as you get them; don't give your credit card number out over the telephone unless you initiate the call; only transmit information online through a secure connection; only conduct business online with companies you know and trust; review your credit report at least once a year; guard your Social Security number
10. You have rights under federal law to dispute the charges if the item never arrives or was misrepresented
11. Compact disk, read-only memory
12. Global Positioning System; Global Positioning Satellite
15. Joint Photographic Experts Group
16. Silicon
17. An intranet is accessible only by members of a group or employees of a company or organization; it is a closed system
18. The human body was not designed to sit still for long periods of time; to reduce physical strain (eye, neck, back)
19. Digital
22. An individual can pay the seller and then never receive the product; the product wasn't as advertised; the product is defective; the seller doesn't ship the item within the agreed upon time; you don't know who you are doing business with; hard to check up on the seller; your credit card number may be intercepted and used fraudulently
23. Operating System
24. Illegally copies software; illegally sells software
25. Free software that comes with a hardware purchase; usually a variety or "suite" of software programs that come with purchase of something else
26. Overloading keywords on a Web page so that a search engine will believe it is relevant to the search a user has entered
29. Fiber optics
30. The Federal Trade Commission