

november 2010



CONSUMER RIGHTS & RESPONSIBILITIES

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
31	1 Which of these offers no real product: owning a franchise, multi-level-marketing, pyramid schemes	2 You sell something online and the buyer sends a check for much more than you are owed and requests that you return the extra. This could be what type of scam?	3 If your state allows certain products to be sold "as is," what type of warranty do you get with this type of purchase?	4 How much does it cost a consumer to sign up for the federal Do Not Call Registry?	5 To legally force a tenant to vacate a rental unit before the lease has expired is:	6
7	8 When there is only one producer of a product, that company is said to have a:	9 Pet scams, secret shopper fund transfers, adoption funds and charity donations—what do they all have in common?	10 Someone calls and uses threatening language or silence to intimidate you. What type of illegal phone call is this?	11 Influencing the lawmaking process by trying to convince lawmakers to vote as you want them to is called?	12 If a witness tells lies under oath in court, the person can be prosecuted for what offense?	13
14	15 If you buy something by telephone, how many days do you have to cancel under federal law?	16 You filed a police report after you were the victim of identity theft. Why?	17 If you have a question about the Family and Medical Leave Act, what federal agency would you contact?	18 You send money to someone using a money transfer service. In what form do they receive the money?	19 You like to order your clothes online. Sellers must ship your items during what timeframe?	20
21	22 If you are the victim of a Nigerian money scam, name one of the first two things you should do:	23 A guarantee of the soundness of a product or service is its:	24 Unsolicited email, personalized advertisements, and letters from royalty in Nigeria are examples of:	25 You are a 14-year-old worker. You may not start work before this time in the morning:	26 A legal document that tells how a person wants their assets dispersed upon their death, is called a:	27
28	29 The first step in resolving a consumer complaint is to contact the:	30 An arrested person can sometimes be released after putting up an amount of money. This assurance is known as:				

